

February 7, 2022

Dear Mr. Chairman and Board Members,

Please accept this letter as my resignation from the Texas Department of Motor Vehicles effective today. I remain available to assist however needed to ensure a smooth transition.

A decade ago, I returned to Texas to lead this amazing organization full of talented and dedicated public servants. I accepted a position with this still new state agency understanding that there would be challenges and difficulties ahead in providing consistent, responsive services to more than 25 million Texans. In the years since, I have been constantly astounded and profoundly proud of the work our team has accomplished on behalf of the citizens and businesses of this great state.

I have remained a flexible and thoughtful, yet strategic leader having served under six different board chairmen and two governors during my time with TxDMV. I have been able to successfully modify my approach to leadership during many changes and uncertain times over the years. I have led this agency in the best possible way, while overcoming challenges, and at the same time forging ahead with innovation and several firsts for the state and the citizens of Texas. Through my leadership as the International Board Chair of the American Association of Administrators and other roles at the national level, Texas has continued to be well positioned when in the development of national motor vehicle policy.

Addressing temporary tag abuse has been our highest priority. I am proud of the way the department has not shied away from this issue and has transparently and tirelessly worked with law makers, social media, law enforcement, stakeholders and the public to find remedies. I have taken the necessary reforms based upon the latitude given to the TxDMV. In leaving, the deck is clear for new leadership. Often the hardest thing to do as a public servant leader is to step back and accept that you have done everything you can, and that it might be time to allow new leadership to take the reins and continue moving the agency successfully into the future.

We have strong leadership at all levels throughout TxDMV, and I have worked continuously to bring in and promote fresh perspectives and new ideas to compliment the experienced subject matter experts that we rely on to accomplish our mission and goals.

The TxDMV team is prepared to support the board in its meetings this week. I have confidence and take great comfort knowing that TxDMV staff will remain steadfast in our goal to provide exemplary and innovative customer service in our ever growing and changing state because they genuinely believe in what they do. They are true public servants, and it has been the privilege of a lifetime to work shoulder to shoulder with them.

Sincerely,



Whitney H. Brewster

cc: TxDMV Board Members
Blake Calvert, Office of the Governor