

Statement from Mark Tester, Director of the Austin Convention Center Department:

*“The Austin Convention Center Department (ACCD) competes for valuable convention business with cities across Texas and around the world. It is crucial to our success to have a highly productive and engaged workforce who takes personal pride in their jobs and are committed to providing outstanding customer service. As such, we are proud to celebrate, motivate, and inspire our extraordinary team members.*

*The ACCD is an Enterprise Fund department. It is self-sustained and uses no General Fund (Austin taxpayer) money for its operation. Our departmental budget is reviewed and approved by City Council and we are consistently under budget in this regard. The December meeting – along with recognizing our phenomenal employees - is a good opportunity to convene the diverse, multi-facility ACCD workforce to hear from departmental leadership. Departmental performance, accomplishments, upcoming building events, and training are all included in the meeting agenda, providing an essential business function. As a result, the December meeting has proved extremely valuable in attaining high customer survey scores.*

*A convention center is as much its people as it is a physical structure. We are happy to recognize our team members for a job well-done and are excited for our department’s future.”*